

There Are Two Ways to Get Your Refund

1) Get your Express*Pass* refund by mail

To get a refund of your prepaid toll balance from your Express *Pass* card just follow the steps below.

1. Complete the form on the reverse of this page, making sure all information is complete.
2. Enclose your Express*Pass* card. **Absolutely no refunds will be issued without an accompanying card.**
3. Put all the information requested above in a stamped envelope addressed to:

Niagara Falls Bridge Commission
5365 Military Road
Lewiston, New York 14092
Attention: Express*Pass* Refund

In Canada:

Niagara Falls Bridge Commission
PO Box 395
Niagara Falls, Ontario L2E 6T8
Attention: Express*Pass* Refund

When we receive your completed information a refund will be issued within two weeks. You will be notified of any discrepancies.

OR

2) Visit Our Office

Get your Express *Pass* Refund by visiting the Niagara Falls Bridge Commission Administrative Offices between the hours of 8 am – 4 pm Monday – Friday. For details see “Rules for Refunds”

We are located at:

5365 Military Road
Lewiston, New York 14092

Or visit our website for directions:
www.niagarafallsbridges.com

Make sure you bring your Express*Pass* card. **No refunds will be given without an accompanying card.**



Rules For Refunds

- **Absolutely no refunds will be issued without an accompanying card.**
- All refunds are made by check and mailed to the patron at the address given on the refund form within two weeks.
- No refunds will be made in cash
- When the Niagara Falls Bridge Commission receives this form, your account will be closed.



**Niagara Falls Bridge
Commission**

**ExpressPass Mail-in
Refund Form**

Date: _____

Number on ExpressPass card: _____

Patron's Name: _____

Street Number 1: _____

Street Number 2: _____

City / State or Prov _____

Zip Code/ Postal Code: _____

Phone # _____

Signature of Patron

The following must be enclosed with this form:

1. Your ExpressPass card.

Absolutely no refunds will be issued without an accompanying card.

Mail to the address contained on the reverse of this form .

Mailing address:

In the U.S.

Niagara Falls Bridge Commission
5365 Military Road
Lewiston, New York 14092
Attention: ExpressPass Refund

In Canada:

Niagara Falls Bridge Commission
PO Box 395
Niagara Falls, Ontario L2E 6T8
Attention: ExpressPass Refund

Web address:

www.niagarafallsbridges.com



**Need a refund of
your
ExpressPass toll
charges?**

Here's how

**Niagara Falls Bridge
Commission
716-285-6322 or 905-354-5641**

