

# Whirlpool Rapids Bridge and Niagara Falls, NY NEXUS Enrollment Centre - Temporary Closure

**Q: What are the dates and what will be affected?**

**A:** The Bridge and the NEXUS Enrollment Centre will be closed from April 1<sup>st</sup> to May 5<sup>th</sup> and is scheduled to re-open May 6<sup>th</sup> at 7 am.

**Please Note:** This closure will not affect train service between Niagara Falls, NY and Niagara Falls, ON.

**Q: Will there be NEXUS lanes at other area bridges?**

**A:** To assist with the redirection of NEXUS members who utilize the Whirlpool Bridge, CBP and CBSA will staff NEXUS lanes at the Lewiston-Queenston and Rainbow Bridge during the following hours:

Canada Bound	
Lewiston-Queenston Bridge	Monday - Sunday 7 am – 11 pm
Rainbow Bridge	Monday - Sunday 7 am – 11 pm

U.S. Bound	
Lewiston – Queenston Bridge	Monday - Friday 6 am – 8 am
Rainbow Bridge	Monday - Sunday 7 am – 11 pm

**Q: Why is the Niagara Falls Bridge Commission closing the Bridge?**

**A:** The removal of a 1,700-foot viaduct overpass crosses directly above the Whirlpool Bridge and its U.S. Customs and Border Protection plaza. For the safety of the traveling public, as well as Niagara Falls Bridge Commission and U.S. Customs and Border Protection staff members, the Commission has made the decision to close the Whirlpool Bridge and the Niagara Falls, NY NEXUS Enrollment Centre.

**Q: Will the NEXUS Toll Kiosk be closed during this time?**

**A:** Yes, access to the entire area will be blocked which will include the NEXUS Toll Kiosk. We recommend loading your card with enough funds to last you for the entire duration of the closure. If you have funds available on your NEXUS card it can be used for toll at either the Rainbow or Lewiston-Queenston Bridges. You can also pay cash in the lane if you run out of funds prior to Whirlpool Toll Kiosk re-opening.

**Q: Will CBSA still be offering IRIS scans on the Canadian side?**

**A:** No, these services will be moved to the Fort Erie NEXUS Enrollment Centre temporarily during the Whirlpool Bridge Closure.

**Q: What if I have other questions for the Niagara Falls NEXUS Enrollment Centre?**

**A:** Please direct your questions to the Fort Erie NEXUS Enrollment Centre.

**Fort Erie, Ontario**

10 Central Avenue

Fort Erie, ON

L2A 6G6

905-994-6521

Monday to Friday: 8 a.m. to 8 p.m.

Saturday and Sunday: 8 a.m. to 4 p.m.

Iris photograph can be taken at this location.