

Using the ExpressPass card at Queenston – Lewiston:

When the driver presents the ExpressPass commercial card to the reader located next to the booth in the toll lane, the account will be automatically debited for the crossing. The toll charge is calculated based on the number of axles assigned to that individual card. If there is a discrepancy between the number of axles on the vehicle and the axles registered to the card, an automatic adjustment will be made to the account. You will be able to view all crossing adjustments by using your account online.

Frequently asked questions:

What Lane can I use?

Lewiston- Queenston Bridge:

- All lanes including a Dedicated Preferred ExpressPass Commercial Lane

Rainbow Bridge:

- All lanes

What if I want to change the vehicle type on some of my cards?

- If a vehicle type needs to be changed (example: truck to auto) you must contact our office at the numbers listed in this brochure.

What if a card is lost and I want to deactivate it?

- Go to your online account, highlight the card to be closed and change the status from open to closed.

Is ExpressPass Commercial exclusively for trucking companies?

No, ExpressPass commercial was designed to accommodate all commercial vehicle types. If tour operators wish to enroll in ExpressPass Commercial they should contact our office to get further information.

For up-to-date toll rates please visit:

www.niagarafallsbridges.com

Please contact our office at:

Niagara Falls Bridge Commission

(716) 285-6322 ext. 4143 (U.S.)
(905) 354-5641 ext. 4143 (Canada)



ExpressPass

Commercial



Rainbow Bridge
Lewiston-Queenston Bridge

NIAGARA FALLS BRIDGE COMMISSION

ExpressPass Commercial is the fastest way through Tolls at the Rainbow and Queenston-Lewiston Bridges for commercial vehicles. Whether you have one vehicle or many, ExpressPass is for you.

Benefits of having an ExpressPass Commercial account

- Toll payments prepaid using electronic cards make crossing quick and easy and removes the need for cash.
- This system has been designed to utilize the latest technology, and offer our customers ease in account administration.
- At Lewiston-Queenston Bridge, a toll lane is exclusively dedicated to ExpressPass Commercial customers.
- Never worry about a negative account balance with online automatic credit card replenishment.

The web based account management system allows you to manage your commercial account online to:

- Access crossing data for individual cards or for entire account
- Update contact information
- View card inventory for active and closed cards
- Make payments or set-up automatic payments by credit card
- Query and print your crossing information on a monthly or individual card basis

- Designate more than one person for email notification when your account needs replenishing.

Starting an ExpressPass Commercial account:

1 . Contact NFBC at:

- (716) 285-6322 (U.S.) ext 4143
- (905) 354-5641 (Canada) ext 4143
- Or visit www.niagarafallsbridges.com to provide initial registration information.

2 . Once you have provided initial registration info, the electronic toll cards and your customer identification number will be mailed to you. You will also receive instructions on how to log into your account online, use your new electronic cards and make payments.

Account Replenishment

Account replenishment can be made online using a Visa or Mastercard. Single and automatic credit card payments are available on the account management website. You will be able to set a low balance threshold and an automatic email notification will be sent any time this threshold is met. All payments will be processed using the company currency type selected at the time of enrollment.

Payment can also be made by check but a two week time period will be required for processing.

Accurate Charges

ExpressPass Commercial Accounts are charged only for the number of axles which pass over the treadles positioned at the Lewiston-Queenston Bridge toll booth. Any differences between the axles assigned to your card and the axles which pass over the treadles will be automatically adjusted. At Rainbow Bridge, the axle assignment for buses and tour vans will be verified by video.

Messages you will encounter at the Toll Booth

Patron Fare Message	Indicates Account Balance	Traffic Light	Gate	Action Required
ETC PAID	Greater than low balance threshold	Green	Gate Up	No Action Required
Low Balance	Less than low balance threshold	Yellow	Gate Up	Account needs replenishing
Insufficient Funds	Less than Zero	Red	Gate stays down/ crossing denied	Account must be replenished/ driver pay cash toll